

FISCAL NOTE

SB 2885 - HB 2883

February 6, 2004

SUMMARY OF BILL: Enacts the *Calling-for-2-1-1 Act*, which:

- Authorizes the Tennessee Regulatory Authority to establish a 2-1-1 Collaborative for the State of Tennessee for the purpose of creating a statewide 2-1-1 service network and submitting grant requests to the federal government for funding.
- Provides that fees may be expended to provide and ensure that 2-1-1 telephone service is made available statewide.
- Allows fees collected by the Tennessee Regulatory Authority to be used to fund the 2-1-1 service for preparedness and response to bioterrorism and other health emergencies.

ESTIMATED FISCAL IMPACT:

Increase State Expenditure - \$2,430,000

Increase State Revenues - Exceeds \$100,000

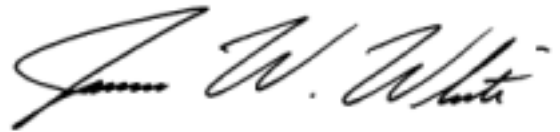
Other Fiscal Impact - Increase Federal Revenues - Exceeds \$100,000

Estimate assumes:

- an assessment from utility fees collected by Tennessee Regulatory Authority for operations to ensure the 2-1-1 telephone service is available statewide.
- an increase in revenues received from federal grants.
- the establishment of personnel and related expenses to establish the 2-1-1 call centers in 2-1-1 districts comprising several counties where call centers will receive the calls from citizens and refer them to the appropriate agency for assistance.

CERTIFICATION:

This is to duly certify that the information contained herein is true and correct to the best of my knowledge.



James W. White, Executive Director

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